My Golf Kaki

### MGK APP User Guide

Golf for all, Golf for good.



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# 1a Create Account Existing Member



Launch the MGK App.

Tap the Reset/Forget password link.

Enter your membership ID or email address (email registered with MGK). Select either SMS or Email to receive your 2FA code.









#### My Golf Create Account – Existing Member

Enter the 2FA code from your SMS/email, and key in your new password.

Login with your member ID and new password.

Select either SMS or Email to receive your 2FA code.

Enter the 2FA code from your SMS/email and press Continue.











You have logged in! At the home page, you can, see your membership details, Add your golf buddies,

Book a golf session,

Register for golf events!









# 1b Create Account New Member



Launch the MGK app.

Tap the Membership Signup link. Enter the required personal information in the input box.

Select your occupation, and enter your preferred password.





3:41	•	II 5G 🔂
	Registratio	n
	Personal Inf	ō
	Salutation *	
		~
	First Name (as in N	RIC) *
<b>.</b> . <b>L</b>	Last Name (as in N	RIC) *
Local	/PP/Permit Holders or	Foreigners *
Local	refremit Holders of	v
	NRIC/FIN *	
Enter Last	3 Digits + Alphabet	
	Birthday *	
	Nationality *	
Singapore	an	~
	Gender *	
		~
4 T	Contact No. *	
	Email Address	•



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#### My <mark>Golf</mark> Kaki Create Account – New Member

Provide your golf certification info (select none if N.A.) and indicate your preference to maintain handicap.



#### Select your preferred insurance type\* and upload your handicap document.

If you clicked 'Yes' to maintain handicap, the insurance will be included automatically. No further action is required.

Membe

O 1 Year Referral - I

> Insur mo

Upload

Upload PC

Choose File no file

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Check the Payment Summary and click 'submit'. Enter your card details and complete the payment.

You have successfully registered as a member. A confirmation email will be sent to you.

	(
lembership Period	
1 Year O 3 Years	- 1
rral - MGK member ID	
nsurance Info	
more info	- 1
Insurance Type	
load document	- 1
d PC or Handicap doc	- 1
o file selected (	- 1
In PDF or JPG )	- 1
	- 1
Back	- 1
Submit	- 1
	- 1
	- 1
2024 Next Generation Technologies. All	- 1

< Back to MG	< (			
My <mark>Golf</mark> (aki MGK		5	SGD 86.40	
Ref. 1000185 Cards All fields are requ Card number	ired unless mar	ked otherwise.		
1234 5678 90	12 3456	Security code 3 digits		
	Pay S	GD 86.40 Singapore		

Paid By	Online Cre Card	edit
Total:		86.40
GST 9% (inclusive)		7.13
INSURANCE NEW STANDARD	INSURANCE	0.00
MEMBERSHIP JNR NEW PUBLI	C 1YEAR	86.40
ltem		Price
Insurance: Standard Coverage		
Membership #: Junior		
Name: Lee Jack		
Member ID: 1000186		
Date: 2024-12-03		
Receipt #: 100000101		
GST Key No. M4-0	003003-1	
Singapore /6 GST Reg No: M4-0	9162 005809-1	
1 Orchid Ro	ad	
My Golf K	aki	



Enter your membership ID from your confirmation email. Enter the password you have set earlier and tap Login. Select either SMS or Email to receive your 2FA code.

Enter the 2FA code from your SMS/email and press Continue

You have logged in! Welcome to MGK!











At the home page, you can see your membership details and <u>update your</u> <u>profile</u>. Tap 'Buddy' to add your <u>golf</u> <u>buddies.</u>

Tap 'Events' to register for golf events.

Tap 'Tee Off' to book a <u>golf</u> <u>session</u>.









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# 2 Add Buddy



Launch the MGK app, At the home page, tap the Buddy icon At the buddy list page, tap the new button to add your friend.

ull 🕈 🖽 My Golf Kaki  $\equiv$ My <mark>Golf</mark> Kaki Exp 12/01/2026 My Booking(s) Profile ::::: 0 MGK



Enter your friend's membership ID and your friend's name/alias. Tap create.

> • .11 5G 🔂 3:51 My <mark>Golf</mark> Kaki Edit entry Member No: 1000039 Buddy Membership N 7220798 Buddy Name: Amelia Category: MGK  $\sim$ Handicap: Upcite

Your friend will be added into your list.

uddy Lis	t		
New	Edi	it	Delete
Sea	rch:		
My Member 🕈 No.	Buddy Member No.	Buddy Name	Category
1000039	7220798	Amelia	MGK
Powered Ted	d by <b>iGolf</b> . © 2	2024 Next ( rights rese	Generation rved.

## 3 Book a Golf Session



Launch the MGK app. At the home page, tap the Tee Off icon.



Select the location\* you would like to play at. Read the T&C before continuing.

\*(More coming soon!)

• 11 5G 🔂 My <mark>Golf</mark> Kaki  $\equiv$ Virtual Local ORCHID oking Terms & Condit Overseas Orchid Country Club Session Fees day AM/PM 18H - \$109.31 p Booking Terms & Condition My <mark>Gol</mark> Kaki 16:43:08 December 2024 Tue Wed Thu Fri Sat Sun 5 7 4 6 Step 1 out of 4 Check availability Tee times for Tue 3 Dec BANDA

Select the date you would

like to play.

Select the golf course and the time slot.





Select your preferred Tee Time.

Minimum of 3 is needed to book, tap on P2 to add your friend! Enter your friend's name/alias, the other box will auto complete. Tap on P3 to add your next friend! Enter your friend's membership ID, the other box will auto complete. Tap on Confirm book to continue,

My <mark>Golf</mark> Kaki	•	
	Fri 6 Dec	
	ARANDA	
Tee t	imes 1	7
Bac	k 🛛 Add Me on Wait	tlist
	1st Tee	
TEE TIME	PLAYER(S)	STATUS
12:01	0	<u>Select</u>
12:08	0	Select
12:15	0	Select
12:22	0	<u>Select</u>
12:29	0	Select
12:36	0	Select
12:43	0	U ma
12:50	0	fect
12:57	0	Select
13:04	0	Select
13:11	0	Select
13:18	0	Select
13:25	0	Select
13:32	0	Select
13:39	0	Select
13:46	0	Select
10.00		





My <mark>Golf</mark> Kaki  $\equiv$ Step 3 out of 4 Add flightmates ARANDA Day/Date Fri 6 Dec Tee Time 12:36 Second 9 OCC Golf Booking Time left: 06:13 P 1 P 2 P3 P4 Category MGK / Corporate Union ~ 1000120 Member No Lenny Name Hcap Minimum Number of nfirm Book balls required: 3



Check your booking details, Tap Pay Now when ready. Enter your card details and complete the payment.

You have successfully booked a golf session. A confirmation email will be sent to you. Your booking will also be reflected at the home page.





Orchid Country Cl	ub
1 Orchid Road	
Singapore 769162	
GST Reg No: M4-000580	)9-1
Receipt #: 307959	
Date: 2024-12-03	
Member ID: 1000186	
Name: Lee Jack	
Tee Time: 2024-12-06 12:36	
Course: Orchid Country Club Aranda	
Players: 3	
Item	Price
3 x Corp. Union; Green PM18 WD@55	.00 165.00
3 x Corp. Union; Buggy 18H WD@30.0	00 90.00
3 x MGK Golf Ballot Pass@15.28	45.84
GST 9%	27.08
Total:	327.92
Paid By Online Cre Payment	edit Card
NO SIGNATURE REQUIF THANK YOU	RED



# 4a Register for Golf Event (Member)



Launch the MGK app. At the home page, tap the Events icon. Select the Golf event you want to attend.

Look through the event details.







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Please note the inclusion and exclusions, and the terms & conditions of the event. Select the date and time you want to attend and verify your particulars.

4:40 11 5G G My Golf Kaki  $\equiv$ What's Included · Session include buggy fees and entry fees Exclusions · Golf insurance (to purchase at counter if required) Location Orchid Country Club **Dates & Timing of Event** 2025 JANUARY Monday, 6 January 2025 Monday, 13 January 2025 Monday, 20 January 2025 FEBRUARY Monday, 3 February 2025 Monday, 10 February 2025 Monday, 17 February 2025 MARCH Monday, 3 March 2025 Monday, 10 March 2025 Monday, 17 March 2025 Tee-off time is between 4pm - 6pm

	Event's Date/Time	
2024-12-16 1	1:12 PM	h
		Q.
	Member ID	7
1000186		
	First Name *	
Jack		
	Last Name *	
Lee		
	Mobile number *	
	Email address *	
G	.com.sg	
Last 4 N	VRIC characters (e.g. 1)	23A) *
123A		
	Date of birth *	
03/12/2024		
	Remark	

Please take note of the cancellation policy and disclaimer. Enter promo code (if applicable) and Tap Pay Now.

	Disclaimer	
The Club will item(s) or inju	not be responsible iries sustained.	to any loss of
l have read abide by t	l, understood and l he Terms and Cond the MGK websi	hereby agree to ditions of Use of te.
	Promo code	
A		
T	MGK Price	
39.90		
	Back	
	Pay now	)



Enter your card details and complete the payment.

You have successfully register for the Golf event. A confirmation email will be sent to you. Your booking will also be reflected at the home page. Tap the **v** button to see more events

My <mark>Golf</mark> Kaki			SGD 39.9
MGK1 Ref. 529076695	i		
Cards	5		
All fields are rec	uired unless mar	ked otherwise.	
1234 5678 9	012 3 455		
VISA C	1T		
Expiry date	עי.	Security code	•
MM/YY	6	3 digits	0
	🔒 Pay S	GD 39.90	
	A English	Singapore	

will be receiving a
aki
ad
J162 005809-1
Price
39.90
3.29
39.90
Online Credit
Card Payment
EQUIRED

My Gol Kaki My <mark>Golf</mark> Kaki 1000186 Exp 03/12/2025 Lee Jack No certification (Contact Junior My Booking(s) Orchid Country Club (Aranda Course) Fri 06 Dec 12:36 Hole 1 MGK Golf 6 (Novice Edition) Mon 16 Dec 23:50 La Contraction Con Events Buddy MGK

# 4b Register for Golf Event (Guest)



Launch the MGK app. At the home page, tap the Events icon. Select the Golf event you want to attend.

Look through the event details.









Please select your preferred time and date of the event and enter the required information.

> 0 Event's Date/Time 2025-01-18 04:00 PM First Name \* Last Name \* Mobile number \* Email address \* Last 4 NRIC characters (e.g. 123A) \* Date of birth \* dd/mm/yyyy Remark Cancellation Policy Cancellations made less than 10 days before the event or no-shows during the event are not eligible for a refund or rescheduling. Any refunds processed may be subjected to administrative fees. Non-members Policy

disclaimer. **Cancellation Policy** Cancellations made less than 10 days before the event or no-shows during the event are not eligible for a refund or rescheduling. Any refunds processed may be subjected to administrative fees. Non-members Policy Non-NTUC Members are welcome. To enjoy NTUC Member rate, sign up through the link below: https://www.ntuc.org.sg/uportal/memberships/ Disclaimer The Club will not be responsible to any loss of item(s) or injuries sustained. I have read, understood and I hereby agree to abide by the Terms and Conditions of Use of the MGK website. Promo code Public Price 50.00

Please take note of the

member policy and

cancellation policy, non-

### Please accept the terms & conditions. Enter promo code (if applicable) and Tap Pay Now.

Non-mergers Policy	
Non-NTUC Members are welcome.	
To enjoy NTUC Member rate, sign up through the link below: https://www.ntuc.org.sg/uportal/memberships/	
Disclaimer	
The Club will not be responsible to any loss of item(s) or injuries sustained.	
I have read, understood and I hereby agree to abide by the Terms and Conditions of Use of the MGK website. Promo code	
Public Price	
50.00	
NTUC Price	
30.00	
Back	
Pay now	J

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L.

Enter your card details and complete the payment.

You have successfully register for the Golf event. A confirmation email will be sent to you. Sign up as a MGK member and enjoy Tee-rrific Kaki Perks!



	Card Payment
Total: Paid By	50.00 Online Credit
GST 9% (inclusive)	4.13
90-Minute Introduction to Go	olf 50.00
ltem	Price
Name: Lee Jack	
Date: 2024-12-16	
Receipt #: 200000095	
GST Keg No: M4-	0000809-1
Singapore 7	59162
My Golf I 1 Orchid R	<b>Kaki</b> oad
Confirmation email shortly.	u will be receiving a



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## 5 Update Profile



Launch the MGK app. At the home page, tap the Profile icon Tap on the email box to update your email.



My P	Profile
Login ID	Handphone
1000186	88309113
Salutation	Date Joined
Mr	03/12/2024
Last Name	Expiry Date
Lee	03/12/2025
First Name	NRIC
Jack	123A
Membership Type	Birthday
Junior	03/12/2024
Membership Status	Gender
Active	MALE
Stop Notification	
Er	nail
jack.lee@gmail.com	

Tap on the address boxes to update your residential address.

> My Go Kaki **Residential Address & Contact** Information Country SINGAPORE Postal Code 519599 House Number / Street Name / Etc. , PASIR RIS CLOSE Unit Number / Building Name / Etc. City / State / Country / Etc. Singapore Change Password Current Password New Password Riometri

You can choose to change password and enable biometric for easy login.

Tap Update when done.



## 6 Contact the MGK team

Via Login page or Home page 

#### My Golf Contact the MGK team (Login page)

Launch the MGK app.

Tap the Contact Us link.

Please share with us your feedback by providing your name and contact details.

Please consent to the collection and use of your personal data. Tap submit when done.





÷	<b>→</b>	×
<u>ve us your feedl</u>	back!	
How can we help you?		
- select		0 0
Please select an area where you	would like to contact	
		5 /0
Date of Visit		
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General Enquiry / Feedback		
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12:13 🖪 0 ILTE 76 PDPA Acceptance : By checking this box, you agree to allow NTUC Club and its entities to use and disclose your ntact details and particulars for the purposes of itating your feedback. I acknowledge that all personal data provided shall be disclosed and shared amongst the NTUC Club Group for the purposes set out in our Privacy Policy. I would like to receive the latest updates on new campaigns, promotions, events and products and services from the NTUC Club Group via: C Email Text Message Phone Calls note that your selection here shall not any consents provided to us prior For more information, please refer to our Privacy Policy which can be found at here, and is incorporated into this Agreement by reference Please note our privacy policy may be updated from time to time without notice I'm not a robot reCAPTCHA

#### My <mark>Golf</mark> Kaki Contact the MGK team (Home page)

My <mark>Golf</mark> Kaki

Tee Off

Events

Profile

Mailbox

Logout

Contact Us

1000186

Lee Jack

Junior

My Booking(s)

My Golf Kaki

Buddy List

My Bookings

Launch the MGK app. At the home page, tap the Menu icon.



Tap on the Contact us option in the drop-down menu.

0

 $\equiv$ 

No certification (Contac

Orchid Country Club (Aranda Course)

Fri 06 Dec 12:36 Hole 1

Please share with us your feedback by providing your name and contact details.

12:12

· How can we help you'

μ

Full Name

· Email Address

 $\bigcirc$ 

- select -

Date of Visi

0 ILLTE 76 -> × Give us your feedback! Please select an area where you would like to co Please Provide the Following Details Do you wish to be anonymous? Last Name I don't want to be contacted regarding this feedback \* Mobile Number I have a non-Singapore Number

Please consent to the collection and use of your personal data. Tap submit when done.











